

## Code Support Ratings

### Grade 3

Little knowledge of how the Code works or any clear idea of what is required and starting from a scheme based entirely on pre-Code thinking.

### Grade 2

Some knowledge of the Code and an idea of how to proceed in achieving the desired rating.

### Grade 1

A clear understanding of the Code and sufficient in-house expertise to plan out their route and a good understanding of the evidence that will be required.

# HOW TO crack the Code

**Achieving a given level of the Code for Sustainable Homes can feel like a real chore, balancing good practice with intelligent decision making and economic prudence. However, by using our Code Support Ratings, we will create a service tailored to your requirements, providing you with an easy and cost effective route through the Code.**

The best practice is to start with a clear goal, making all the decisions regarding renewable energy sources versus built-in design to exceed the Building Regulations requirements for the selected level. For levels 1-3 this usually results in a cost effective route which wins the argument based upon tried and tested techniques which offer durability and ease of operation and installation.

The idea that developers can just build what they did in the past (and still do where the Code is not required) and add on some component that will do the trick, is a highly fallible route and likely to lead to unnecessary increased costs and possible problems after completion.

Our position is dependent upon the delivery of synergies and the use of a multi-skilled surveying service. A surveyor who delivers the Warranty, Building Control and the Code assessment service spends more time on site and can consider the implications of making decisions across these subjects to the benefit of the developer. However, the major part of the work put into achieving a Code rating is the painful process of evaluation of the best route for the particular developer. This involves trying out many solutions and permutations until the right one is arrived at for the developer and the site in question.

We have taken the view that some developers will need more of an input than others in this process. Some developers may know what they want to achieve, but may be unsure how to get there, whereas others will possess the Code expertise required to develop a viable route to their desired Code level. For this reason we have categorised our service enabling us to offer the appropriate level of support for your needs. This allows us to ensure that whatever level of understanding you have, we can provide a service tailored to your requirements. Because of this we have introduced Code Support Ratings, which are outlined on the left.

If you are concerned you are not getting the level of support you need from your current Code provider, or if you think your level of understanding is not being reflected in the fees you pay, contact us today to find out how we can help develop a service tailored to your needs.



**Karl Fletcher**

Commercial Services Director  
Premier Guarantee



### Our Code for Sustainable Homes assessment service includes the following features:

- **FREE** desktop study (when you buy your SAP from us)
- **FREE** consultation service
- **FREE** reporting service
- National coverage
- Local point of contact for each site we assess

For details call **0151 650 4343** or email [services@premierguarantee.co.uk](mailto:services@premierguarantee.co.uk)